Brazosport College
The College of Choice®

Chad Abney
PROCESS TROUBLESHOOTING (HYBRID)

Survey Evaluation Results 2021 Fall (16-Week - 211S) - PROCESS

Dear Instructor,

Below you will find the 2021 Fall (16-Week - 211S) evaluation results for your online class, "PROCESS TROUBLESHOOTING (HYBRID)".

The overall indicator is listed first.

The second part of the analysis lists the average values of all individual questions.

Comments are listed at the report's end.

If you have any further questions do not hesitate to contact our department.

Best regards,

Leslie Cummings
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Lake Jackson, TX 77566
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Chad Abney
2021 Fall (16-Week - 211S) PROCESS TROUBLESHOOTING (HYBRID)
PROCESS TROUBLESHOOTING (HYBRID) (PTAC2446 83211S)
No. of responses = 1

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Overall indicators

Global Index

- | 1 | 2 | 3 | 4 | 5 | +
av.=1
dev.=0

5. Course Design
Course activities (assignments, discussions, quizzes)....

- | 1 | 2 | 3 | 4 | 5 | +
av.=1
dev.=0

Survey Results

1. Student Information

1.1) I was aware that I needed to view an orientation about online learning.

Strongly Agree | 0% 0% 100% 0% 0% | Strongly Disagree
1 2 3 4 5
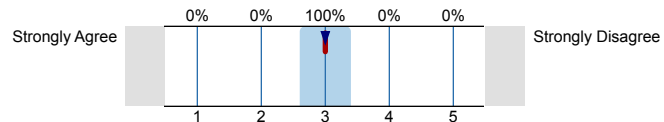
n=1
av.=3
md=3
dev.=0

1.2) The main reason I am taking an online course is

		n=1
I work full time and scheduling all the classes I need is difficult.	100%	
I have transportation issues which makes it difficult to get to campus.	0%	
I have difficulty getting away from the house (must care for children/parent, disability/mobility issues, etc.).	0%	
To avoid the extra cost and time of travel.	0%	
It is the only way the course was offered.	0%	
Online courses just suit my preferred learning style.	0%	

1.4) I am taking _____ this semester. Check all that apply.

		n=1
5 or more courses	0%	
3-4 courses	100%	
1-2 courses	0%	
This is my first online course.	0%	

1.5) How many hours per week do you spend online for this course?

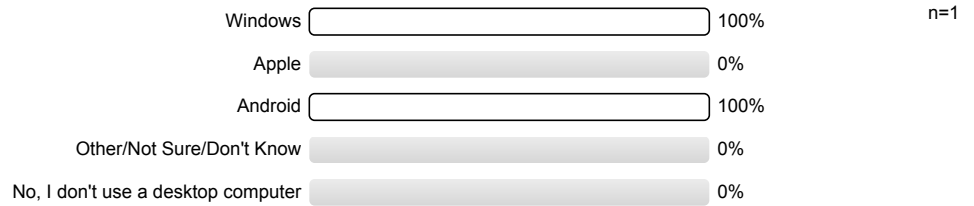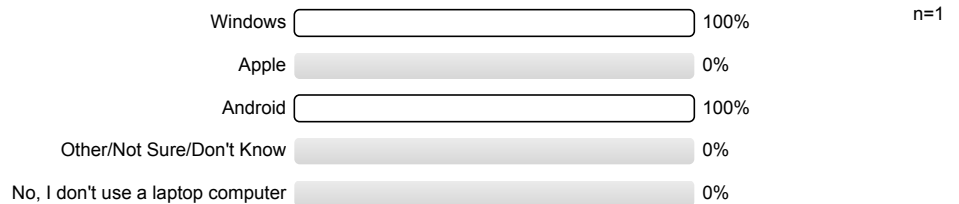|		n=1
Less than 3 hours	0%	
3-5 hours	100%	
6-10 hours	0%	
More than 10 hours	0%	

2. I use the following computer system or device to access my online course(s). (check all that apply)
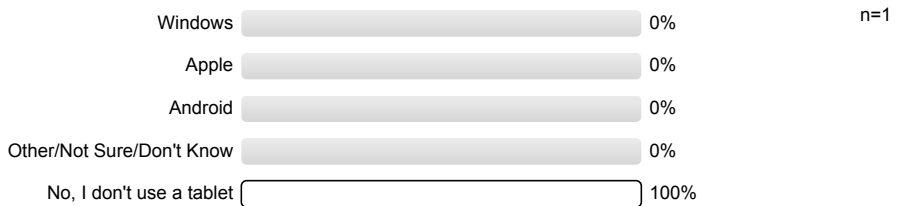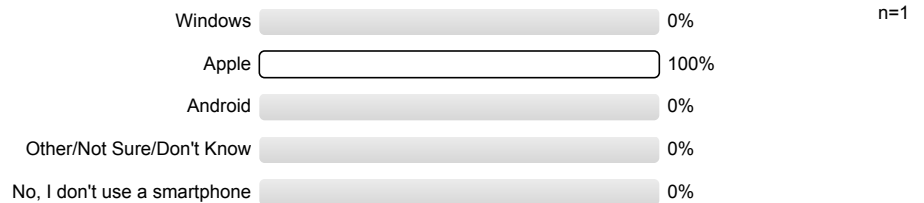
2.1) Desktop

		n=1
Windows		100%
Apple		0%
Android		100%
Other/Not Sure/Don't Know		0%
No, I don't use a desktop computer		0%

2.2) Laptop

		n=1
Windows		100%
Apple		0%
Android		100%
Other/Not Sure/Don't Know		0%
No, I don't use a laptop computer		0%

2.3) Tablet (ipad, etc.)

		n=1
Windows		0%
Apple		0%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a tablet		100%

2.4) Smart Phone (iphone, Galaxy, etc.)

		n=1
Windows		0%
Apple		100%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a smartphone		0%

3. Your Course

3.1) I read all the instructions thoroughly.

Strongly Agree — 100% 0% 0% 0% 0% (1,2,3,4,5) — Strongly Disagree
n=1
av.=1
md=1
dev.=0

3.2) I asked questions to clarify the information.

Strongly Agree — 100% 0% 0% 0% 0% (1,2,3,4,5) — Strongly Disagree
n=1
av.=1
md=1
dev.=0

3.3) I am satisfied with my online learning experience.

Strongly Agree — 100% 0% 0% 0% 0% (1,2,3,4,5) — Strongly Disagree
n=1
av.=1
md=1
dev.=0
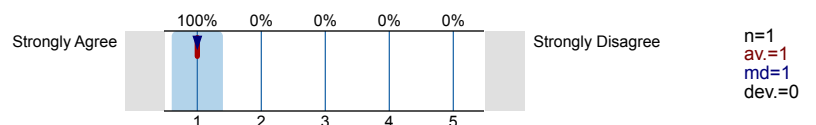
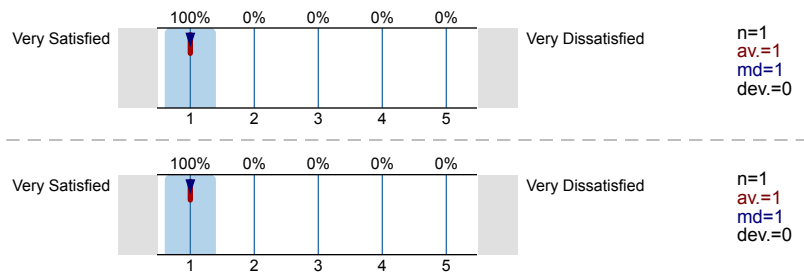## 4. Services and Technical Support
Rate your level of satisfaction with the BC services for this course.

4.1) On campus registration/admissions

Very Satisfied | 100% | 0% | 0% | 0% | 0% | Very Dissatisfied
n=1
av.=1
md=1
dev.=0

4.2) Online registration/admissions

100% | 0% | 0% | 0% | 0%
n=1
av.=1
md=1
dev.=0

4.3) Financial aid

Very Satisfied | 100% | 0% | 0% | 0% | 0% | Very Dissatisfied
n=1
av.=1
md=1
dev.=0

4.4) Online counseling

Very Satisfied | 0% | 0% | 0% | 0% | 0% | Very Dissatisfied
n=0
ab.=1

4.5) On campus counseling

Very Satisfied | 0% | 0% | 0% | 0% | 0% | Very Dissatisfied
n=0
ab.=1

4.6) Library

Very Satisfied | 100% | 0% | 0% | 0% | 0% | Very Dissatisfied
n=1
av.=1
md=1
dev.=0

4.7) Online Library

Very Satisfied | 100% | 0% | 0% | 0% | 0% | Very Dissatisfied
n=1
av.=1
md=1
dev.=0

4.8) Online tutoring

Very Satisfied | 0% | 0% | 0% | 0% | 0% | Very Dissatisfied
n=0
ab.=1

4.9) On campus tutoring

Very Satisfied | 0% | 0% | 0% | 0% | 0% | Very Dissatisfied
n=0
ab.=1

4.10) Computer labs

Very Satisfied | 100% | 0% | 0% | 0% | 0% | Very Dissatisfied
n=1
av.=1
md=1
dev.=0

4.11) Proctored testing

Very Satisfied | 0% | 100% | 0% | 0% | 0% | Very Dissatisfied
n=1
av.=2
md=2
dev.=0

4.12) IT Help Desk

Very Satisfied — 100% | 0% | 0% | 0% | 0% — Very Dissatisfied

1 2 3 4 5

n=1
av.=1
md=1
dev.=0

4.13) Online Help Desk

Very Satisfied — 100% | 0% | 0% | 0% | 0% — Very Dissatisfied

1 2 3 4 5

n=1
av.=1
md=1
dev.=0

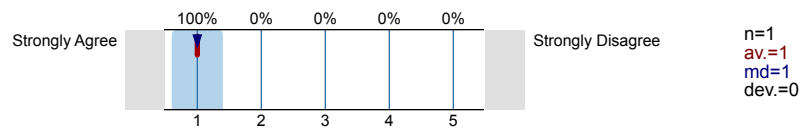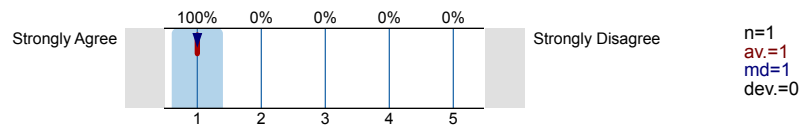## 5. Course Design
Course activities (assignments, discussions, quizzes)....

5.1) Instructions were clear and understandable.

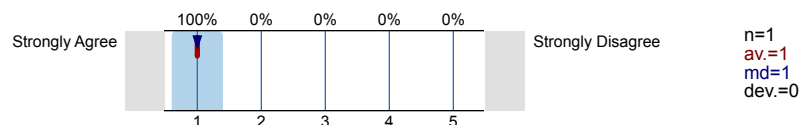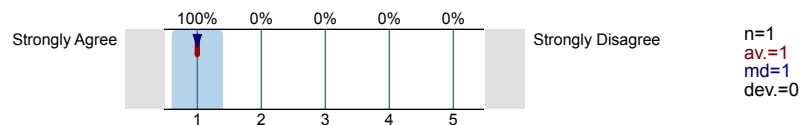Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree

1 2 3 4 5

n=1
av.=1
md=1
dev.=0

5.2) Helped me to understand the subject.

Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree

1 2 3 4 5

n=1
av.=1
md=1
dev.=0

5.3) Applied to what we were learning in the course.

Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree

1 2 3 4 5

n=1
av.=1
md=1
dev.=0
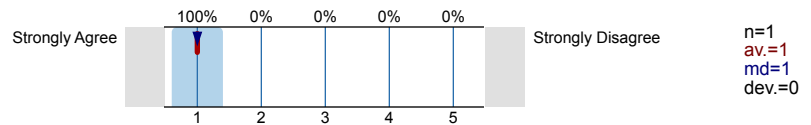
5.4) Motivated me to learn new information on my own.

Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree

1 2 3 4 5

n=1
av.=1
md=1
dev.=0

5.5) Allowed me to interact well with others in the class.

Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree

1 2 3 4 5

n=1
av.=1
md=1
dev.=0

5.6) I can apply the knowledge and skills learned in this course to my work or other non-class related activities.

Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree

1 2 3 4 5

n=1
av.=1
md=1
dev.=0
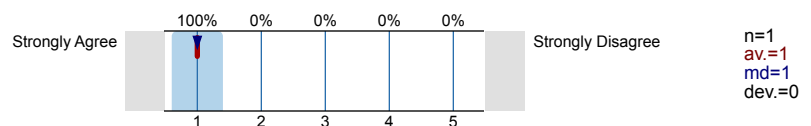
5.7) I felt comfortable interacting with others in the course.

Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree

1 2 3 4 5

n=1
av.=1
md=1
dev.=0
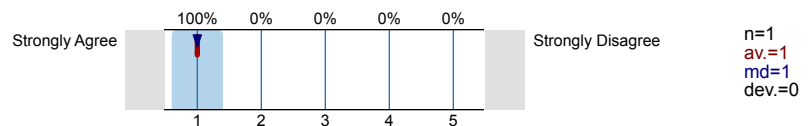
5.8) Course grading procedures, such as requirements for an A, B, or C, were clearly defined

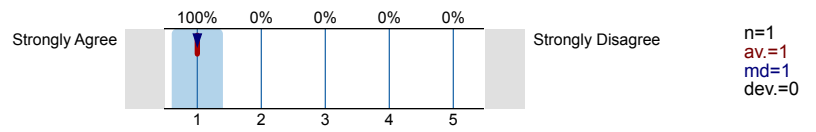Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree

1 2 3 4 5

n=1
av.=1
md=1
dev.=0
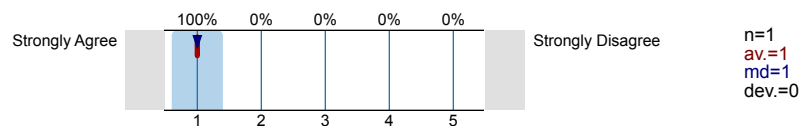
5.9) How activities are weighted, such as Quizzes are 40% of the total grade, were clearly outlined in the course.

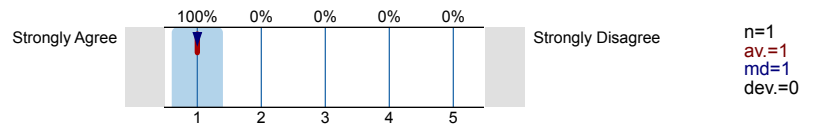Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree

1 2 3 4 5

n=1
av.=1
md=1
dev.=0
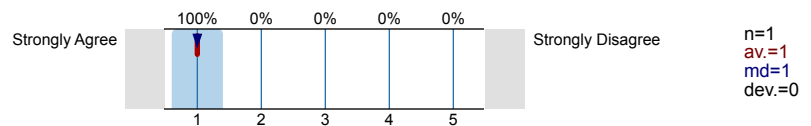
5.10) The required textbook for this class was useful to me in completing assignments and mastering the content of the course.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
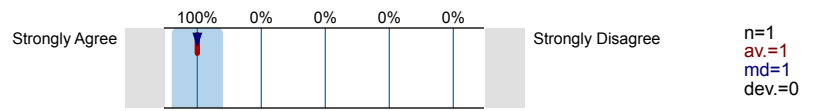
5.11) This course met my expectations in regard to the content presented.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0

5.12) This course met my expectations in regard to the quality of instruction.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0

6. The Course Syllabus....

6.1) The syllabus was easy to find.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
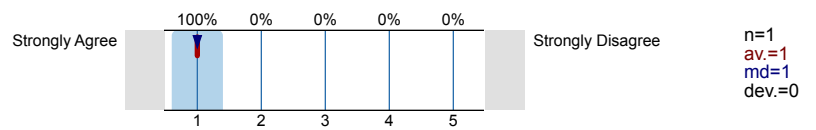
6.2) The syllabus clearly described course activities, assignment and test due dates

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
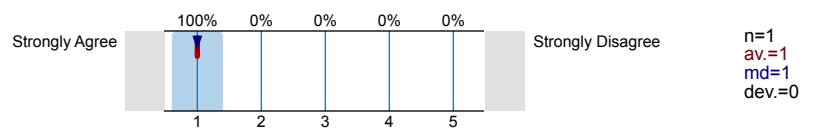
6.3) The syllabus provided me with a clear understanding of what was expected of me.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
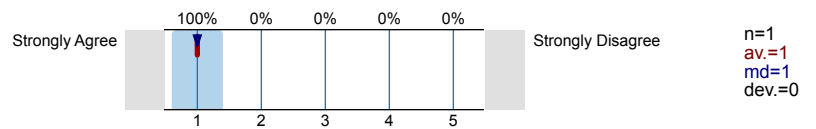
7. My instructor....

7.1) Was very knowledgeable about the subject matter.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
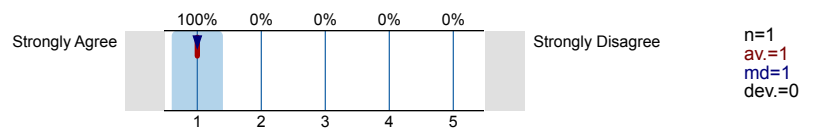
7.2) Was well prepared to teach this course.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
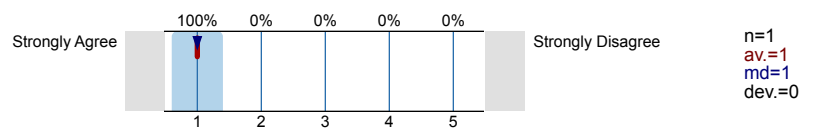
7.3) Used a variety of technologies such as live web lectures, videos, audio and chat.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
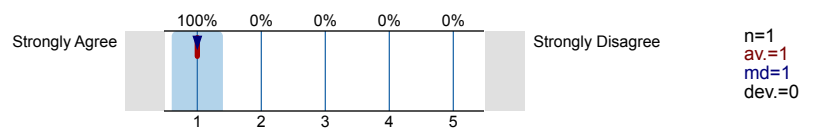
7.4) Clearly communicated information about the class.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
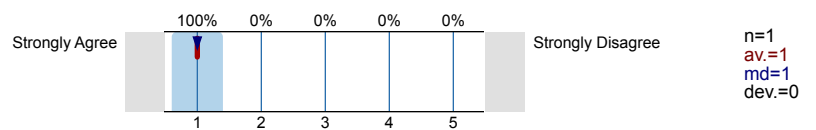
7.5) Was fair in assigning grades.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
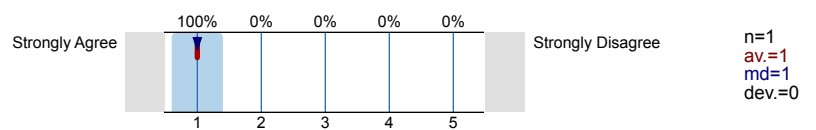
7.6) Provided valuable feedback on graded assignments.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
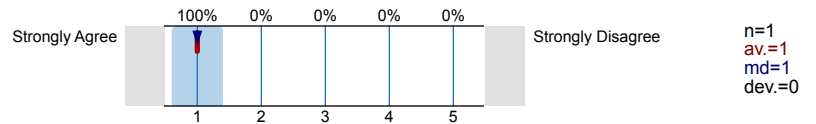
7.7) Helped me understand my strengths and weaknesses.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
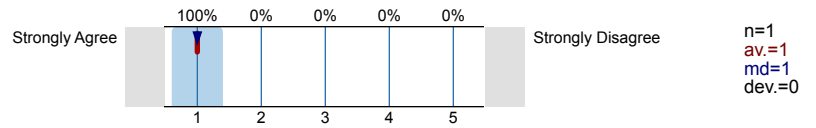
7.8) Encourages me to learn.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
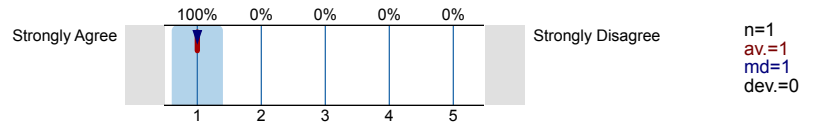
7.9) Helped to focus discussions on issues in a way that helped me learn.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=1
av.=1
md=1
dev.=0
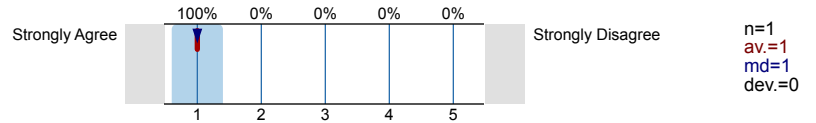
8. My instructor....

8.1) Responded to my questions in

24 hours	100%
two days	0%
a week	0%
two weeks	0%
longer than three weeks	0%

n=1
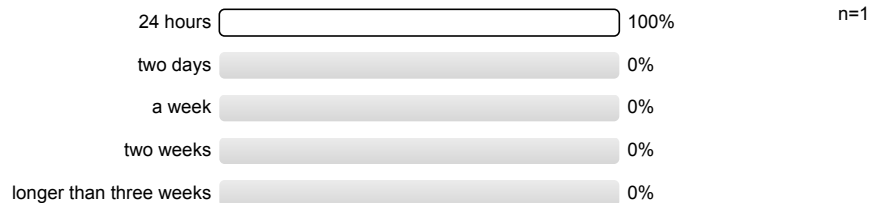
8.2) Graded and returned assignments in

24 hours	100%
two days	0%
a week	0%
two weeks	0%
longer than three weeks	0%

n=1
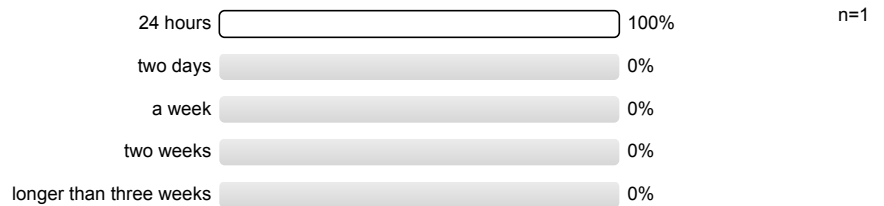
8.3) Commented in discussion threads in

24 hours	100%
two days	0%
a week	0%
two weeks	0%
longer than three weeks	0%

n=1